

Virtual Stream

## Virtual Stream rolls out TeleScheduler Care using Citrix XenApp and local cloud solution

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***Virtual Stream were approached to deliver TeleScheduler Care, a homecare application and hosted it at Amor's DRagon facility. From start to completion, new infrastructure was installed, configured and working within 10 days.***

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### **Situation**

TeleScheduler Care is a flexible and fully integrated domiciliary care management system. Used throughout the industry, TeleScheduler Care significantly reduces administration associated with day-to-day activities such as record keeping, visit planning and scheduling, time recording, invoicing, payroll and reporting.

The application had to be securely delivered and easily accessible by everyone who is using the system. This included people out in the field connecting from a variety of locations. Key to success is the ability for anyone anywhere to be able to access and update records from any device, securely.

### **Solution**

Virtual Stream was approached to review and advise on how best to move forward. Virtual Stream recommended installing using two new servers but using virtualisation to exploit the power of the servers to install a new Windows Active Directory Domain and a Citrix farm to deliver the application.

Citrix Secure Gateway was also installed, giving the end user client access to the application securely over the Internet with the minimum of cost.

### **Benefits**

There are a number of benefits to this solution. The end user does not have to concern themselves with having to host the physical equipment and using a site such as Amor's DRagon service will ensure that they do not ever have to worry about looking after a datacentre or computer room.

The application itself is immediately available, securely, for 30 – 40 people with just an Internet connected device. The application is installed on 2 servers and so is highly available.

### Solution Overview

#### **Customer Profile**

TeleScheduler Care is a flexible and fully integrated domiciliary care management system.

#### **Business Situation**

The new contract required the application to be delivered to a disparate set of end users with the minimum of fuss.

#### **Solution**

Virtual Stream installed and fully configured a new active directory domain and Citrix install, with complete success under budget and on time.

Virtual Stream solves business problems using today's technology. If your business is expanding into new locations and you require staff to have access to email and resources or figuring out how to upgrade those old legacy servers with the minimum of downtime, that's what Virtual Stream do. Whether you are looking for IT Strategy or operational assistance, Virtual Stream can advise on any aspect.

For more information about Virtual Stream, please visit: [www.virtualstream.co.uk](http://www.virtualstream.co.uk)

### ***For More Information***

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